

Welcome to DDS

SUPPORTS YOU CAN ACCESS NOW!

Family Support Centers across the state provide a local presence and act as a hub for offering a wide range of general family support services and activities to families of children and adults who are eligible for DDS services. Each Family Support Center provides the following array of services and supports for families.

INFORMATION & REFERRAL Assistance to families in identifying resources and service options available in their local communities, as well as learning about other financial and/or state services for which families may be eligible (MassHealth, etc.), and provide guidance on how to navigate the service system. This can occur through phone contacts, 1:1 meeting at a variety of locations. o Use of technology to provide a variety of ways to share information with families. o A "library" of resources, such as helpful websites, fact sheets, community resources, information technology resource options, books, videos, etc.

FAMILY TRAININGS Sponsor educational events and trainings on relevant topics of interest to families of both children and adults which are open to all families for participation.

PARENT NETWORKING Promote parent networking and mentoring, such as parent support groups, parent connections (1:1 matching), and sibling support opportunities, as well as parental involvement in organizing or leading activities, etc.

COMMUNITY CONNECTIONS & RESOURCES Foster community affiliations and connections to explore and maximize the use of natural and generic resources and other potential sources of funding.

SERVICE NAVIGATION Comprehensive and individualized information, guidance, and support to families to address their needs, connect them to potential resources, assist with problem-solving, and help them navigate the service system. The level of involvement with each family will vary based on the needs of the individual and family.

ADMINISTRATION OF FLEXIBLE FUNDING: The Department may provide individual, flexible funding allocations to families based on the priority of need of the family and available budget resources. This funding must be used for allowable supports, services, or goods as defined in the Department's Addendum to the Family Support Guidelines and Procedures, January 2011.

As a family eligible for services from DDS, we encourage you to contact one of the Family Support Centers listed on the other side of this page

DDS FAMILY SUPPORT CENTERS Metro Region

Greater Boston Area

Bay Cove Family Support Center

Address: 66 Canal Street, Boston, MA 02114

Phone: (617) 371-3121

Contact: Teresa Wilson Email: twilson@baycove.org

Website: www.baycove.org

Vinfen Corp. DDS Family Support Center

Address: 1208 C VFW Parkway, Suite 103, West Roxbury, MA 02132

Phone: (617) 562-4094

Contact: Sethany Griffin Email: griffins@vinfen.org

Website: www.vinfen.org

Work Inc. Family Support Center

Address: 25 Beach Street, Dorchester, MA 02122

Phone: (617) 691-1601

Contact: Tuan Le Email: tle@workinc.org

Work Inc. Solidaridad/ Cultural/Linguistic-Specific Family Support Center

Contact: Rosa Robledo Email: rrobledo@workinc.org

Specific Ethnic/Linguistic Group: Latin American Families

Website: www.workinc.org

Advocates Cultural/Linguistic-Specific Family Support Center/ Project Able

Address: 888 Washington Street Suite 102, Boston, MA 02111

Phone: (617) 988-8132

Contact: Andy Law Email: alaw@advocates.org

Website: www.advocates.org

Specific Ethnic/Linguistic Group: Chinese and Vietnamese Families

HAPHI Cultural/Linguistic-Specific Family Support Center

Address: 1603 Blue Hill Avenue, Mattapan, MA 02126

Phone: (617) 298-8076

Contact: Renald Raphael Email: renaldraphael@yahoo.com

Website: www.haphi.org

Specific Ethnic/Linguistic Group: Haitian Families

Dimock Family Support Center

Address: 55 Dimock Street, Roxbury, MA 02119

Phone: (617) 442-8800 ext.1204

Contact Tom Morris Email: tmorris@dimock.org

Website: www.dimockcenter.org

Specific Ethnic/Linguistic Group: African American/Multicultural